SOCIAL DESIRABILITY BIAS AS AN INFLUENCING FACTOR OF ETHICAL CONSUMER BEHAVIOR

Andreea-Ioana ROMONȚI-MANIU^{a*}

^{a)} Babeş-Bolyai University, Faculty of Economics and Business Administration, Cluj-Napoca, Romania

Please cite this article as:

Romonți-Maniu, A.I., 2021. Social desirability bias as an influencing factor of ethical consumer behavior. *Review of Economic Studies and Research Virgil Madgearu*, 14(1), pp.79-104. doi: 10.24193/RVM.2021.14.74. Article History:

Received: 5 January 2021 Accepted: 23 April 2021

Abstract: Consumers usually consider themselves as more ethical than their peers, manifesting a need to appear more socially orientated than they actually are. The main objective of this study was to analyze the influence of social desirability bias on ethical consumer behavior considered at a component level. Data were collected from a sample of 332 Romanian individuals from the 18-26 age group. The data analysis process involved co-variance structural equation modeling performed with the help of AMOS. Results show that both the positive and negative sides of social desirability significantly influence the three dimension of ethical consumer behavior. Therefore, based on results from this study, researchers can better understand the complex structure of ethical consumer behavior form a different point of view.

Key words: ethical behavior; social desirability; pro-environment; structural equation modelling.

JEL Classification: M20; Q56

© 2021 Alma Mater Publishing House. All rights reserved.

^{*} Corresponding author. *E-mail address:* andreea.maniu@econ.ubbcluj.ro.

References:

- 1. Arli, D. and Pekerti, A., 2016. Investigating the influence of religion, ethical ideologies and generational cohorts toward consumer ethics: which one matters? *Social Responsibility Journal*, 12(4), pp.770-785. https://doi.org/10.1108/SRJ-08-2015-0112.
- 2. Bratt, C., Stern, P.C., Matthies, E. and Nenseth, V., 2015. Home, car use, and vacation: The structure of environmentally significant individual behavior. *Environment and Behavior*, 47(4), pp.436-473. https://doi.org/10.1177/0013916514525038.
- 3. Carrington, M.J., Neville, B.A. and Whitwell, G.J., 2010. Why ethical consumers don't walk their talk: Towards a framework for understanding the gap between the ethical purchase intentions and actual buying behaviour of ethically minded consumers. *Journal of Business Ethics*, 97(1), pp.139-158. https://doi.org/10.1007/s10551-010-0501-6.
- 4. Castaneda, M.G., Martinez, C.P., Marte, R. and Roxas, B., 2015. Explaining the environmentally-sustainable consumer behavior: A social capital perspective. *Social Responsibility Journal*, 11(4), pp.658-676.
- 5. Cerri, J., Testa, F. and Rizzi, F., 2018. The more I care, the less I will listen to you: How information, environmental concern and ethical production influence consumers' attitudes and the purchasing of sustainable products. *Journal of Cleaner Production*, 175, pp. 343-353. https://doi.org/10.1016/j.jclepro.2017.12.054.
- 6. Chan, R.Y.K., Wong, Y.H. and Leung, T.K.P., 2008. Applying ethical concepts to the study of "green" consumer behavior: An analysis of Chinese consumers' intentions to bring their own shopping bags. *Journal of Business Ethics*, 79(4), pp.469-481.
- 7. Chao, Y.L. and Lam, S.P., 2011. Measuring responsible environmental behavior: Self-reported and other-reported measures and their differences in testing a behavioral model. *Environment and Behavior*, 43(1), pp.53-71. https://doi.org/10.1177/0013916509350849.
- Chen, X., Safdar Sial, M., Tran, D.K., Alhaddad, W., Hwang, J., Thu, P.A., 2020. Are Socially Responsible Companies Really Ethical? The Moderating Role of State-Owned Enterprises: Evidence from China. *Sustainability*, 12(7), p.2858. https://doi.org/10.3390/su12072858.

- 9. Chung, J. and Monroe, G.S., 2003. Exploring Social Desirability Bias. *Journal of Business Ethics*, 44(4), pp.291-302.
- Cojuharenco, I., Cornelissen, G. and Karelaia, N., 2016. Yes, I can: Feeling connected to others increases perceived effectiveness and socially responsible behavior. *Journal of Environmental Psychology*, 48, pp.75-86. https://doi.org/10.1016/j.jenvp.2016.09.002.
- 11. Dalton, D. and Ortegren, M., 2011. Gender differences in ethics research: The importance of controlling for the social desirability response bias. *Journal of Business Ethics*, 103(1), pp.73-93. https://doi.org/10.1007/s10551-011-0843-8.
- 12. do Paço, A., Alves, H., Shiel, C. and Filho, W.L., 2013. Development of a green consumer behaviour model. *International Journal of Consumer Studies*, 37(4), pp.414-421. https://doi.org/10.1111/ijcs.12009.
- 13. Dunn, P. and Shome, A., 2009. Cultural crossvergence and social desirability bias: Ethical evaluations by Chinese and Canadian business students. *Journal of Business Ethics*, 85(4), pp.527-543.
- 14. Fisher, R.J., 2000. The future of social-desirability bias research in marketing. *Psychology and Marketing*, 17(2), pp.73-77. https://doi.org/10.1002/(SICI)1520-6793(200002)17:2<73::AID-MAR1>3.0.CO;2-L.
- Fisher, R. J. and Katz, J. E., 2000. Social-desirability bias and the validity of self-reported values. *Psychology and Marketing*, 17(2), pp.105-120. https://doi.org/10.1002/(SICI)1520-6793(200002) 17:2<105::AID-MAR3>3.0.CO;2-9.
- 16. Fornell, C. and Larcker, D. F., 1981. Evaluating Structural Equation Models with Unobservable Variables and Measurement Error. *Journal of Marketing Research*, 18(1), pp.39-50. doi:10.1177/002224378101800104.
- 17. Fukukawa, K., Zaharie, M.M. and Romonți-Maniu, A.I., 2019. Neutralization techniques as a moderating mechanism: Ethically questionable behavior in the Romanian consumer context. *Psychology and Marketing*, 36(2), pp.138-149. https://doi. org/10.1002/mar.21164.
- 18. Haws, K.L., Winterich, K.P. and Naylor, R.W., 2014. Seeing the world through GREEN-tinted glasses: Green consumption values and responses to environmentally friendly products. *Journal of Consumer Psychology*, 24(3), pp.336-354. https://doi. org/10.1016/j.jcps.2013.11.002.

- 19. Henninger , C. and Singh, P., 2017. Ethical Consumption Patterns and the Link to Purchasing Sustainable Fashion. In: *Sustainability in Fashion*. Cham: Palgrave Macmillan, pp.103-126.
- 20. Larson, M., 2013. Steering clear of the rocks: a look at the current state of oral history ethics in the digital age. *The Oral History Review*, 40(1), pp.36-49.
- 21. Lundblad, L. and Davies, I. A., 2016. The values and motivations behind sustainable fashion. *Journal of Consumer Behaviour*, 15(2), pp.149-162. https://doi.org/10.1002/cb.1559.
- 22. Maaya, L., Meulders, M., Surmont, N. and Vandebroek, M., 2018. Effect of environmental and altruistic attitudes on willingness-topay for organic and fair trade coffee in Flanders. *Sustainability*, 10(12), p.4496.
- 23. Martinho, G., Magalhães, D.M. and Pires, A., 2017. Consumer behavior with respect to the consumption and recycling of smartphones and tablets: An exploratory study in Portugal. *Journal of Cleaner Production*, 156, pp.147-158. https://doi.org/10.1016/j. jclepro.2017.04.039.
- 24. Milfont, T.L., 2009. The effects of social desirability on selfreported environmental attitudes and ecological behaviour. *The Environmentalist*, 29(3), pp.263-269.
- 25. Panda, T.K., Kumar, A., Jakhar, S., Luthra, S., Garza-Reyes, J.A., Kazancoglu, I., Nayak, S.S., 2020. Social and environmental sustainability model on consumers' altruism, green purchase intention, green brand loyalty and evangelism. *Journal of Cleaner Production*, 243, p.118575. https://doi.org/10.1016/j. jclepro.2019.118575.
- 26. Papaoikonomou, E., Ryan, G. and Valverde, M., 2011. Mapping ethical consumer behavior: Integrating the empirical research and identifying future directions. *Ethics and Behavior*, 21(3), pp.197-221. https://doi. org/10.1080/10508422.2011.570165.
- 27. Paulhus, D.L., 1984. Two-component models of socially desirable responding. *Journal of Personality and Social Psychology*, 46(3), pp.598-609. https://doi.org/10.1037/0022-3514.46.3.598.
- 28. Rawwas, M.Y., Swaidan, Z. and Oyman, M., 2005. Consumer ethics: A cross-cultural study of the ethical beliefs of Turkish and American consumers. *Journal of Business Ethics*, 57(2), pp.183-195. https:// doi.org/10.1007/s10551-004-5092-7.

Romonți-Maniu, Social Desirability Bias...

- 29. Song, S.Y. and Kim, Y.K., 2018. Theory of virtue ethics: do consumers' good traits predict their socially responsible consumption? *Journal of Business Ethics*, 152(4), pp.1159-1175. https://doi.org/10.1007/s10551-016-3331-3.
- 30. Strahan, R.F., 2007. Regarding some short forms of the Marlowe-Crowne social desirability scale. *Psychological reports*, 100(2), pp.483-488. https://doi.org/10.2466/pr0.100.2.483-488.
- Strahan, R. and Gerbasi, K.C., 1972. Short, homogeneous versions of the Marlow-Crowne social desirability scale. *Journal of Clinical Psychology*, 28(2), pp.191-193. https://doi.org/10.1002/1097-4679(197204)28:2<191::AID-JCLP2270280220>3.0.CO;2-G.
- 32. Sudbury-Riley, L. and Kohlbacher, F., 2016. Ethically minded consumer behavior: Scale review, development, and validation. *Journal of Business Research*, 69(8), pp.2697-2710. https://doi. org/10.1016/j.jbusres.2015.11.005.
- 33. Sullman, M.J. and Taylor, J.E., 2010. Social desirability and self-reported driving behaviours: Should we be worried? *Transportation Research Part F: Traffic Psychology and Behaviour*, 13(3), pp.215-221. https://doi.org/10.1016/j.trf.2010.04.004.
- 34. Toti, J.F. and Moulins, J.L., 2016. How to measure ethical consumption behaviours? *Management and Human Enterprise*, 4(24), pp.45-66.
- 35. Vesely, S. and Klöckner, C. A., 2020. Social desirability in environmental psychology research: three meta-analyses. *Frontiers in Psychology*, 11, p.1395.
- 36. Wang, E.S.T. and Chen, Y.C., 2019. Effects of perceived justice of fair trade organizations on consumers' purchase intention toward fair trade products. *Journal of Retailing and Consumer Services*, 50, pp.66-72. https://doi.org/10.1016/j.jretconser.2019.05.004.
- 37. Wiederhold, M. and Martinez, L. F., 2018. Ethical consumer behaviour in Germany: The attitude-behaviour gap in the green apparel industry. *International Journal of Consumer Studies*, 42(4), pp.419-429. https://doi.org/10.1111/ijcs.12435.